From: jakep@prodigy.net@inetgw

To: Microsoft ATR

Date: 11/16/01 11:49am

Subject: penalties and process

(1) Please help me understand what penalty is being applied to Microsoft for the illegal tactics they have used to put other companies out of business and achieve its monopoly status.

(2) The Microsoft pattern has been to deny wrong-doing in the face of overwhelming evidence and use the legal system to delay and diminish any consequences. If there is no clear process to expedite claims against Microsoft in the future while Microsoft is denying wrong-doing, then how is the settlement going to be effective?